

Policy: General Parent Supervision Responsibilities at Kite Centre

Purpose: The purpose of this policy is to inform parents that supervision of their child / children, outside of a medical appointment or therapy session is the responsibility of the parent while at Kite Centre.

Policy Statement:

- 1. All parents/guardians are responsible for the supervision of their children while at Kite centre.
- 2. Kite Centre staff are not responsible for supervising children or providing childcare services outside of an appointment. Our team are focused on providing medical care & therapy to patients and cannot be expected to monitor children once the appointment has been completed.
- 3. If a child requires supervision or assistance, the parent/guardian must provide it or make alternative arrangements for the child's care.
- 4. Children cannot be dropped off at the door of Kite Centre. Parents or guardians must accompany their children into the facility and collect them immediately after their visit. Our staff are not responsible for your child if they have been left unaccompained.

Implementation:

- 1. This policy will be communicated to parents/guardians upon their arrival at Kite Centre.
- 2. Signs will be posted in reception areas reminding parents of their responsibility to supervise their children.
- 3. Kite Centre staff will politely remind parents of this policy if they observe unsupervised children in the facility.

Compliance:

- 1. Failure to comply with this policy may result in the parent/guardian being asked to leave the Kite Centre with their child.
- 2. Any concerns regarding the supervision of children should be reported to Kite Centre Practice Manager for further investigation.

Review:

This policy will be reviewed annually and updated as needed to ensure that it aligns with the needs of the Kite Centre and the safety of all patients and visitors.