

## **Kite Centre Statement on Inclusivity and Diversity**

At Kite Centre we believe in providing inclusive and accessible healthcare services to all individuals, regardless of their background, identity, or beliefs. We are committed to creating a welcoming and supportive environment for patients and staff from diverse communities and cultures.

Key Points of our Commitment to Inclusivity and Diversity:

- 1. Respect for all Individuals: We value and respect the unique identities, backgrounds, and experiences of every individual who walks through our doors. We treat all patients with dignity, courtesy, and compassion.
- 2. Culturally Sensitive Care: We recognize that cultural competence is essential in providing quality healthcare. Our healthcare providers are trained to understand and respect the cultural beliefs, practices, and preferences of our diverse patient population.
- 3. Accessibility for All: We are dedicated to ensuring that our medical practice is accessible to individuals with varying abilities, including those with physical disabilities, sensory impairments, neurodiversity or language barriers.
- 4. LGBTQ+ Inclusivity: We are committed to providing a safe and affirming space for individuals of all sexual orientations & gender identities. Our healthcare providers are trained to provide respectful and affirming care to all patients.
- 5. Non-Discrimination Policy: We adhere to a strict non-discrimination policy that prohibits discrimination based on race, ethnicity, religion, gender identity, sexual orientation, disability, or any other protected characteristic. We welcome individuals from all backgrounds and identities.
- 6. Staff Diversity and Inclusion: We actively promote diversity and inclusion within our staff and leadership team. We believe that a diverse workforce enriches our practice and enables us to better serve the needs of our diverse patient population.
- 7. We pay our respects and acknowledge the traditional custodians of the land, and pay respect to elders, both past and present.

By embracing inclusivity and diversity, we aim to provide a safe, respectful, and culturally competent healthcare environment for all individuals. We invite patients from all backgrounds to seek care at Kite Centre and experience our commitment to providing quality and inclusive healthcare services.